

## STANDARD WARRANTY POLICY

This standard warranty policy ("Warranty Policy") species the standard terms and conditions on warranty for the CHINPOWER-brand products only or the product models specify below. Only the buyers that has purchased Products directly from CHINPOWER ("Seller") can derive any rights from this Standard Warranty. "CHINPOWER" means the legal entity selling the "Products" directly to buyers. The terms and conditions of this Warranty Policy are as follows.

- (a) Seller warrants to Buyer that Products will be free from defects for a limited warranty periods specified in the quotation for each product items.
- (b) a "Defect" (or "Defective Product") means that a Product has a defect in material or workmanship which causes the Product to fail to operate in accordance with the specifications provided by CHINPOWER. This warranty covers product operation only and does not cover performance and shift in CCT over the time.
- (c) At its option of seller, to either repair or provide a replacement product for the Defective Product. Repairs, replacements or remedies will not extend or renew the applicable Warranty Period. CHINPOWER is entitled at its option to replace the defective Product covered by warranty with a product that has minor deviations in design and/or specifications which do not affect the functionality of the Product
- (d) (De)mounting, (de)installation, removal and replacement of Products, structures or other parts of Customer's facility, decontamination, and re-installation of (Defect) Products are not covered by the warranty provided hereunder. Buyer will be responsible and shall bear the costs for these activities.
- (e) All costs of transportation of any Product claimed not to be as warranted and of any repaired or replacement Product to or from seller shall be borne by Buyer.
- (f) Unless confirmed otherwise by CHINPOWER, a Warranty Period starts on the date of delivery of the Product to Buyer. One-year of warranty counts as 365 days.
- (g) Seller will have no obligations under this Warranty Policy, if the alleged Defect is found to have occurred as a result of any of the following
  - Electrical supply conditions, including supply spikes, surge, over- voltage/under-voltage and ripple current control systems that are beyond the specified limits of the Products.
  - Improper wiring, installation, change of settings or maintenance of Products or any other electrical components such as drivers not performed by CHINPOWER.
  - Failure to use the Products for the purposes for which these have been designed.
  - Being subject to corrosive environments, excessive wear and tear, neglect, carelessness, accident, abuse, misuse, improper or abnormal use of the Products
  - Any attempt at repair, alteration or modification not authorized by CHINPOWER in writing.
- (h) CHINPOWER may modify this Standard Warranty from time to time, and any modifications will be effective for all orders placed on or after the effective date of such modification.

Effective date: 9/3/2023.